

Cancellation Policy – Tanzania 2018

The process of setting up and operating photographic adventures is complex. In some cases deposits have to be made many months in advance to hold space and those are not refundable if we later release that space. Sometimes a cancellation would result in a group not meeting minimum enrollment and the trip would have to operate at a loss or be canceled. Accordingly, we need to have policies to protect our ability to put together and operate the adventures - and to protect those people who do not cancel. In Tanzania we are tying up a spaces in lodges, safari vehicles, and guides and are required to place substantial deposits when we book the space - and those fees are not refundable.

At the same time, we understand that plans sometimes have to change. Sometimes health issues cause unplanned or involuntary cancellation. Other events and circumstances beyond your control may necessitate cancellation. It is not our intention to be unreasonable. We do recommend travel insurance.

Hence, the following policy for the Tanzania Photography Safari in 2018:

- ***We will refund all payments for cancellations received prior to February 1, 2017 - minus a \$200 handling fee.***
- ***For cancellations received between February 1, 2017 and August 1, 2017, we will refund all payments except the initial deposit and half the March payment.***
- ***For cancellations received between August 1, 2017 and November 1, 2017 we will refund everything paid except 50% of the trip cost unless our unrecoverable expenses are higher.***
- ***Those canceling after November 1, 2017 will forfeit the entire workshop fee unless we are able to find someone else to fill the space, then we will refund the fee, minus expenses incurred, plus a \$400 handling fee.***
- ***If your cancellation causes the adventure to fall below the minimum count (four paying patrons) you will not receive a refund unless someone else brings the count back over minimum.***

In some cases we may not be able to recover deposits that we make that exceed this policy. When that is the case, those funds will not be refunded.

With all of that said, when circumstances cause someone to cancel and they have to forfeit funds, we work with them to find ways to recover at least some of that loss on a future workshop.